



Connect SCREEN Business Partner Manual

January 2026



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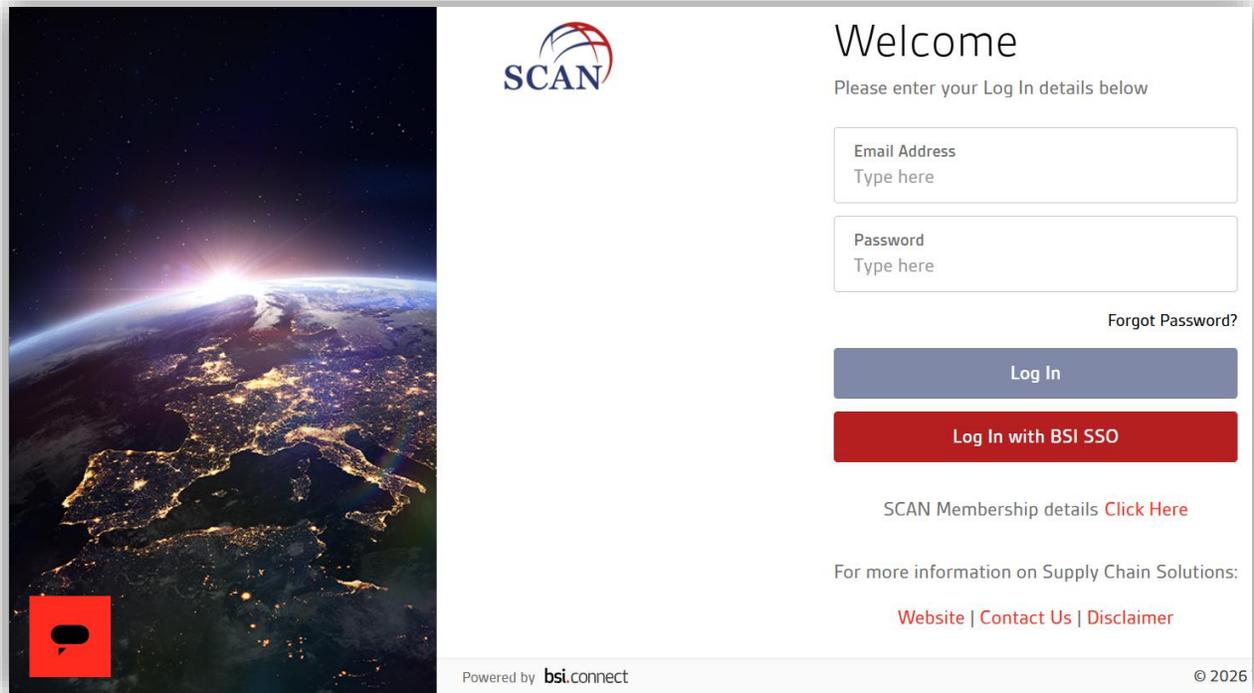
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Login Page

Understand how to gain access to your Connect SCREEN user account and the options on the login page.

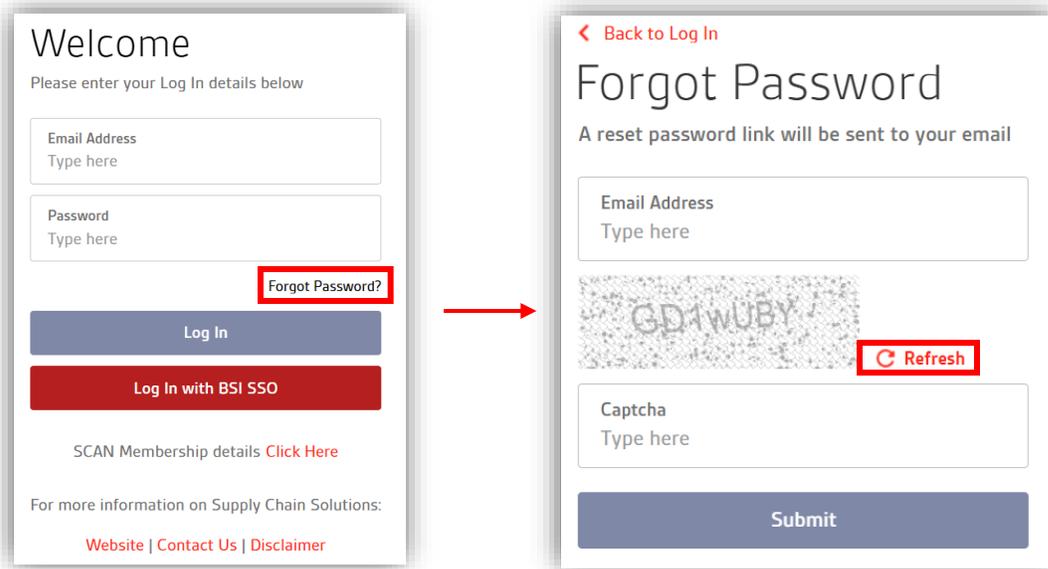
In this section we will review:

- Forgot Password?
- SCAN Membership details
- Website
- Contact Us
- Chat Feature
- Disclaimer



Forgot Password

Initial access to Connect SCREEN involves an account invitation email containing a password creation link. If a password is forgotten or an account is locked, complete the following steps.



Initial access to Connect SCREEN involves an account invitation email containing a password creation link. If a password is forgotten or an account is locked, complete the following steps.

- 1) Select "Forgot Password?" on the login page.
- 2) Complete the next step by filling out the appropriate email address and the Captcha text box.

A confirmation notification will appear once the two steps above have been completed.

- 3) Reach out to SCAN Customer Service if it fails after three login attempts.

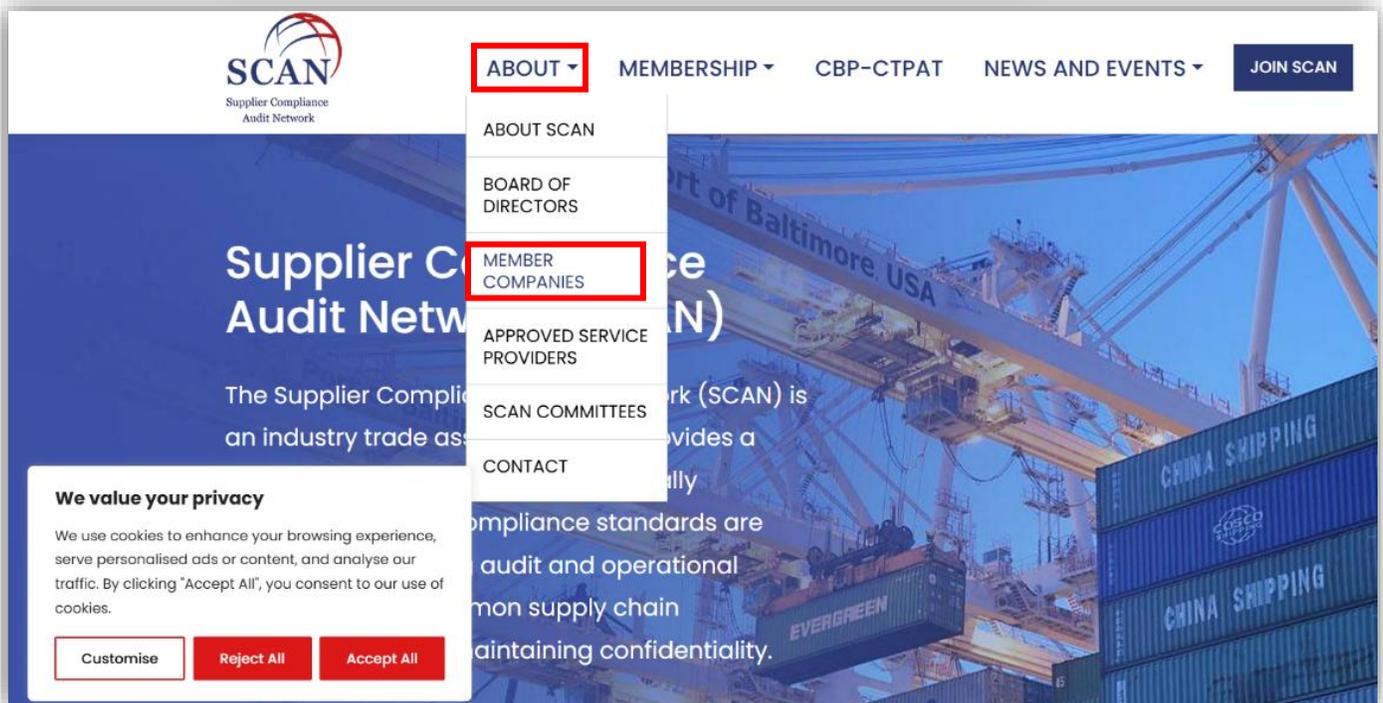
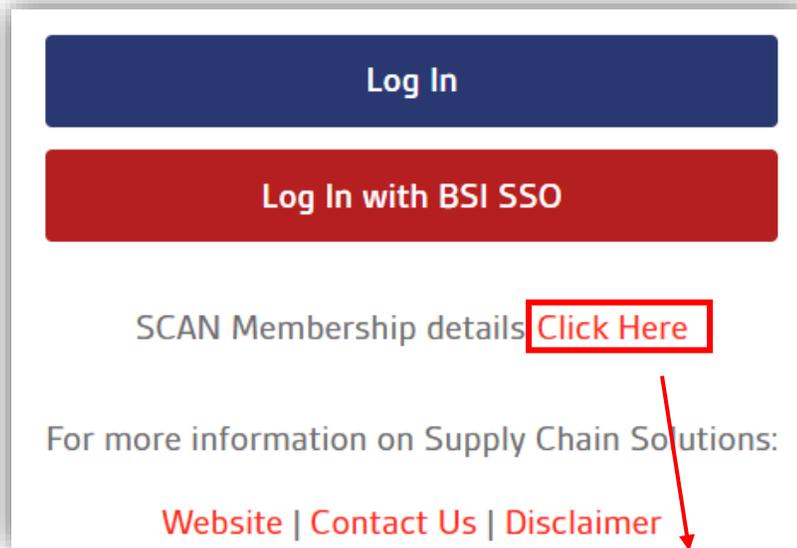
Important: The "Forgot Password" link will not work when no account associated with the specified email has been created. The user account is the email address you received the email notification from SCAN. If a new user is required, reach out to SCAN Customer Service to add in.

Captcha Text

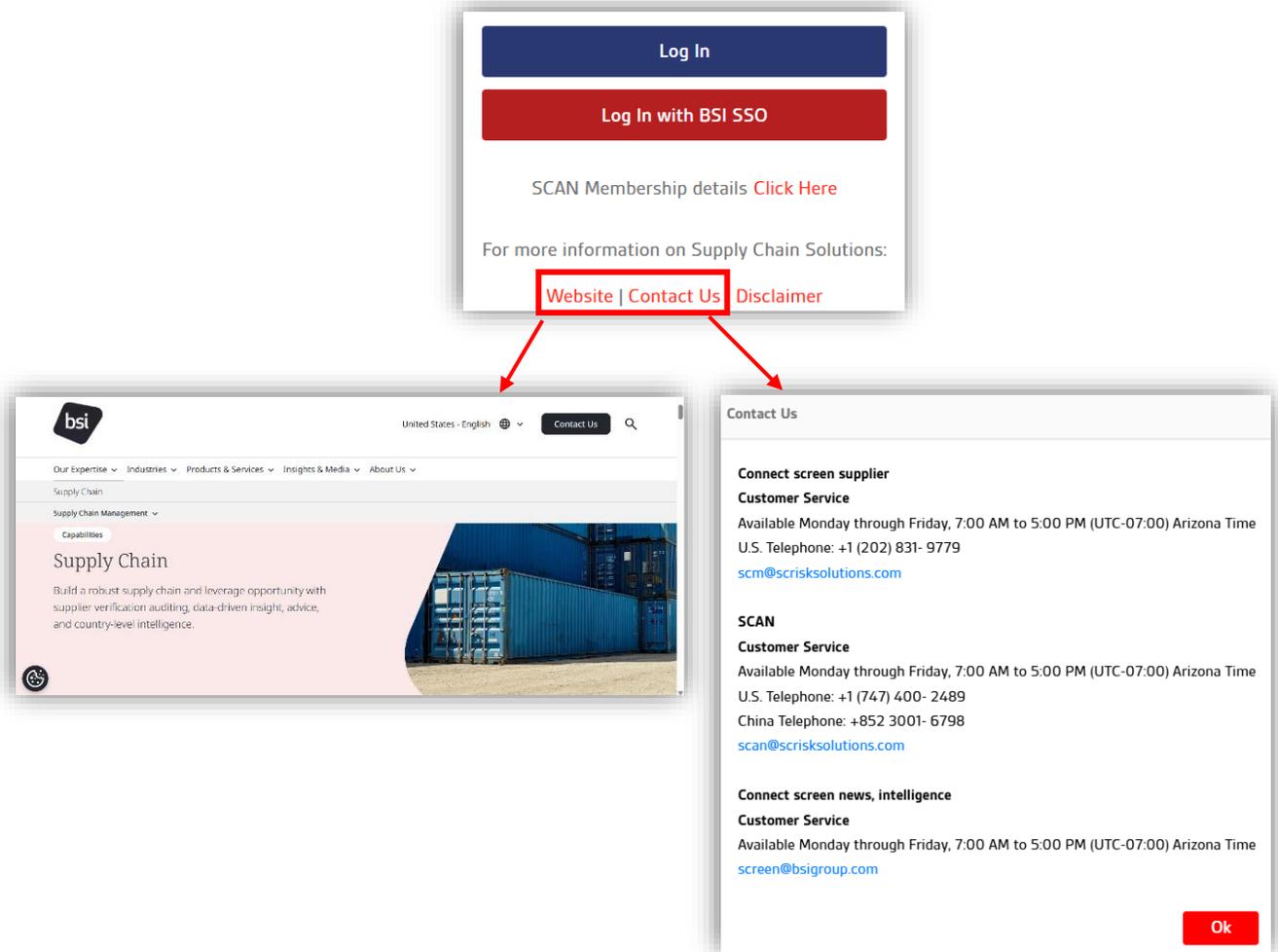
If the Captcha Text appears to be unreadable or you do not get the input correct, you may click the 'Refresh' option for a different set of text.

SCAN Membership details

By clicking the hyperlink **“Click Here”**, a new window will appear, taking you directly to the SCAN Association website. Learn more about SCAN's current membership details.



Website, Contact Us



The Login Page offers additional information on Supply Chain Solutions.

Website

By selecting 'Website', a new window will appear, taking you directly to the BSI Supply Chain Services and Solutions page. Learn more about how BSI is the leading global provider of these services.

Contact Us

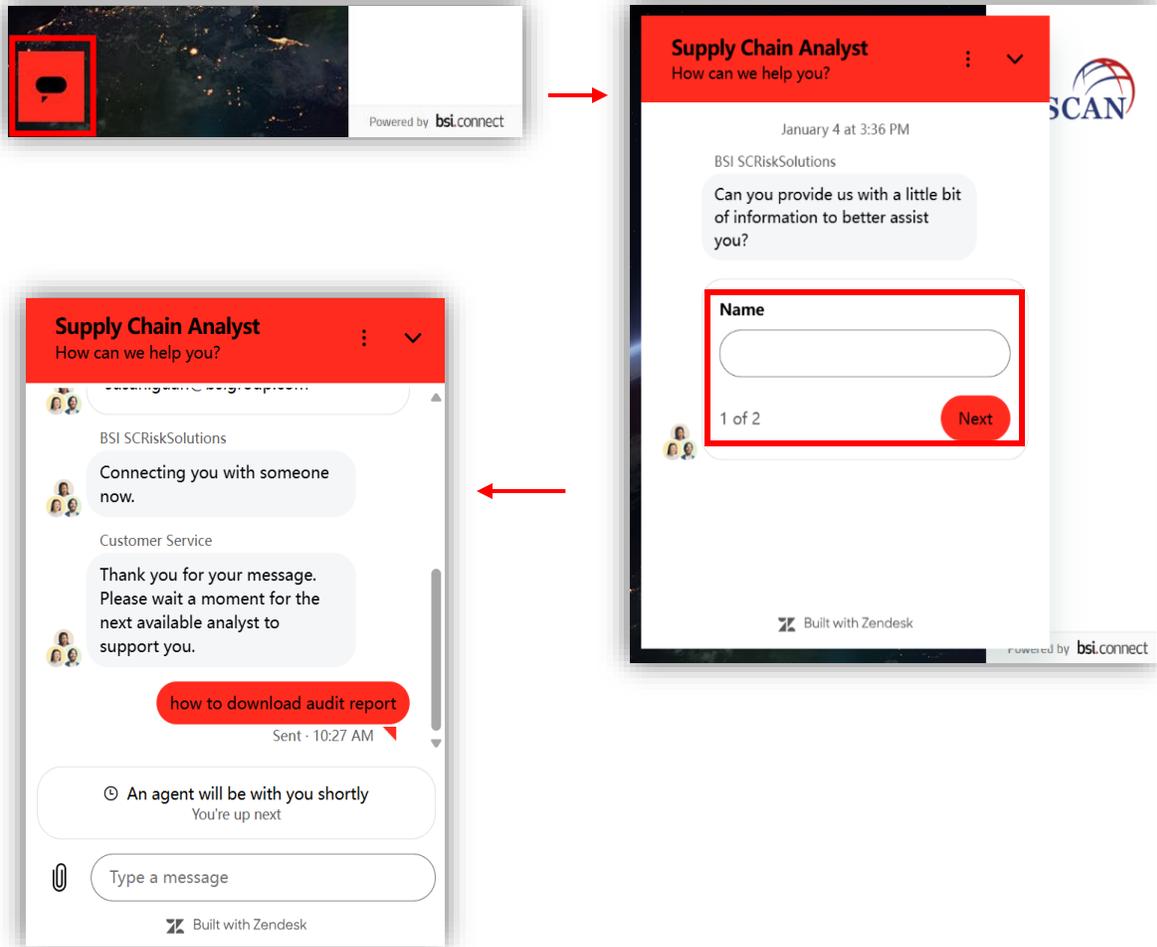
Select 'Contact Us' to locate the various Connect SCREEN teams and our methods of communication.

Chat Feature

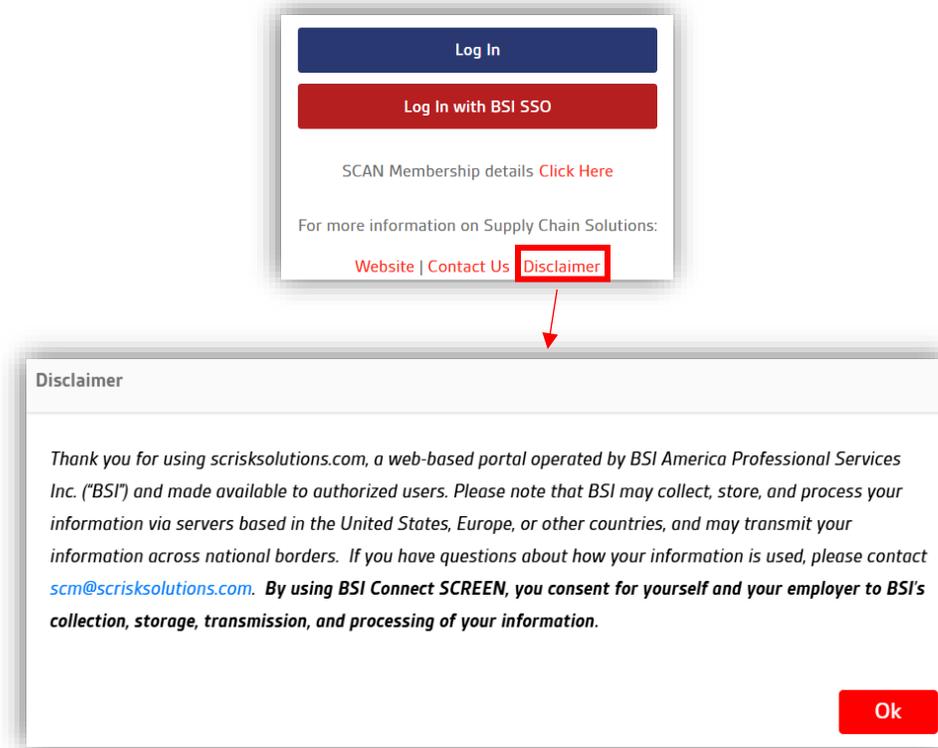
At the Connect SCREEN login page, at the left bottom, click the "Chat" icon.

Input your name, click "Next" and input the email address, it will take you to Live chat with SCAN Service Helpdesk.

Raise any questions you may have and click "Enter" in the keyboard.



Disclaimer



Information Security

BSI understands the importance of practicing good information security and is committed to safeguarding all commercial and personal information in its charge. BSI has an established information security management system (ISMS) in line with ISO27001, the international standard for information security management, to which is it certified.

Information Security Policy (PDF): **Please acknowledge and agree to this website disclaimer before logging in for the first time.**

Disclaimer

The disclaimer specifies that BSI may collect, store, and process your information via servers in the United States, Europe, or other countries and transmit your information across national borders.

For questions about how your information is used, please contact our team at scan@scrisksolutions.com

Account Settings

Your account settings may be customized at any time to fit your preferences.

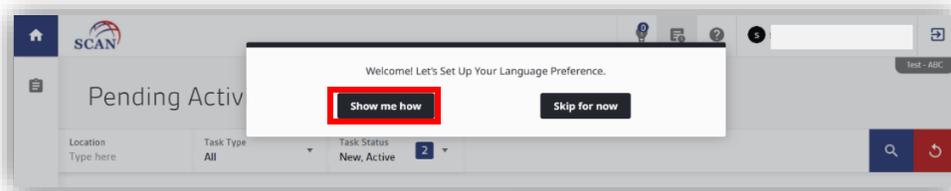
In this section, we will review:

How to Change a Preferred System Language

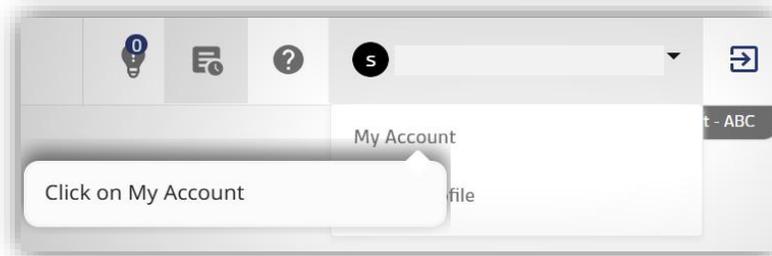
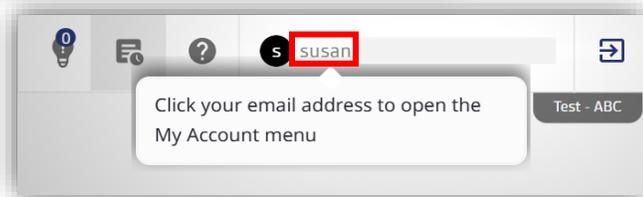
- **My Account**
 - Change Password
- **Switch Profile**

How to Change a Preferred System Language

After logging in the Connect SCREEN system, there will be steps below to show how you can change a preferred system language from your side.



Click the email address at the top right corner of the current view page



Click on **My Account**

Select your preferred language and click on **“Save”**



The following languages are available for selection as your default in the BSI Connect SCREEN.

English	Russian
Spanish	German
Chinese (Simplified)	Japanese
Chinese (Traditional)	French
Italian	Portuguese
Polish	Turkish
Vietnamese	

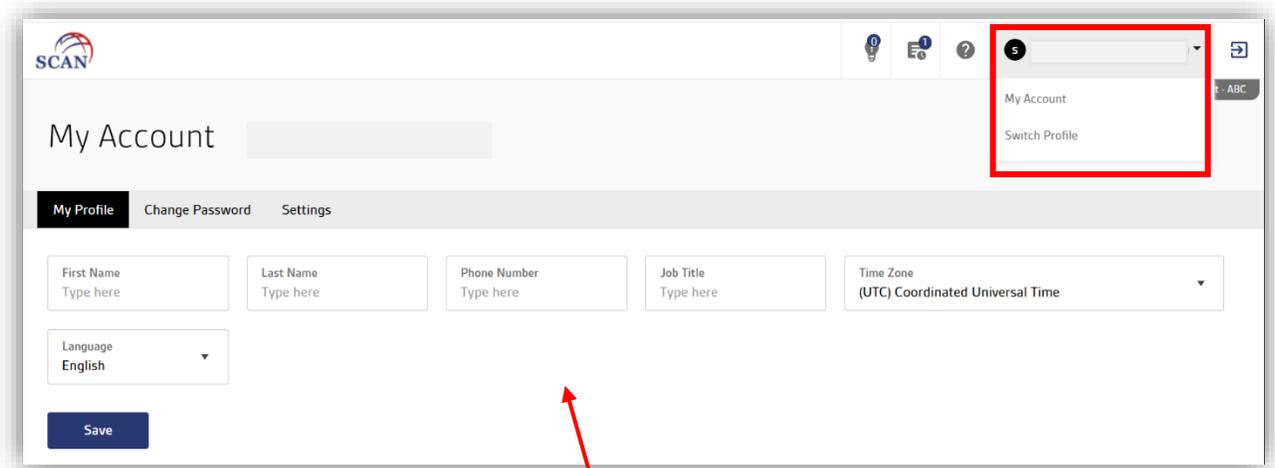
What will be translated in the system?

CAPAs and emails will be translated based upon the language selection of the Business Partner user.

This is an option for Business Partners to help with communication barriers.

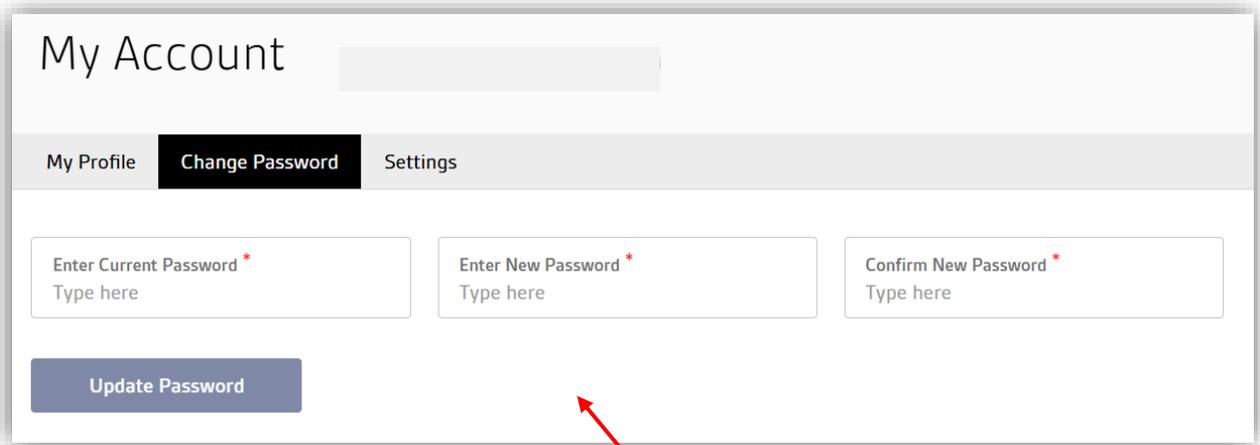
Note: The audit templates will not automatically be available in the Business Partner's preferred language unless the client has translated them.

My Account



My profile lets you update your first and last name, phone number, and job title.

Change Password



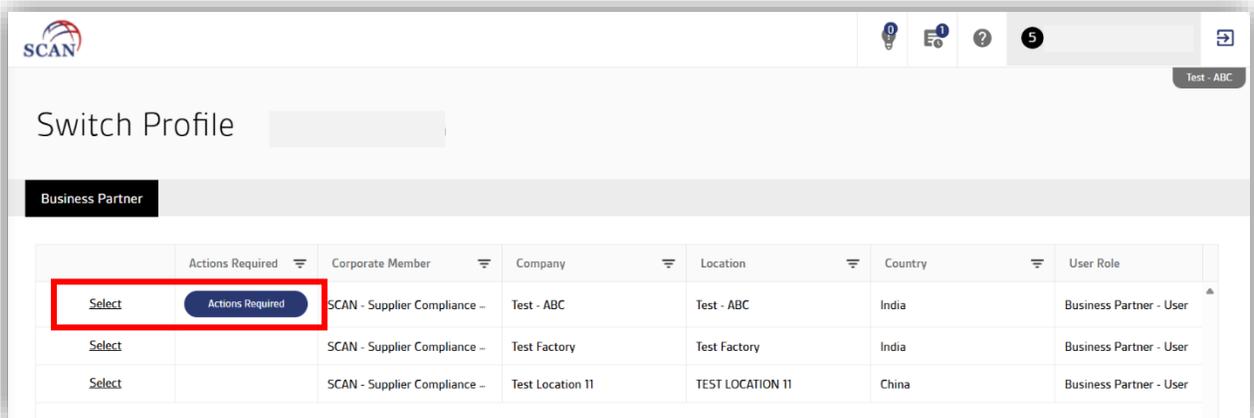
To change your account password, **Select** 'Change Password' from the sub menu under My Account.

Switch Profile

Switch profile is a feature available only to user accounts listed under multiple Business Partner companies. It allows you to toggle back and forth between viewing different user profiles and the attached action items.

If the Actions Required column is flagged with 'Actions Required' listed under it, then the user profile associated with that location has an active task to complete. If the field is blank, then no active tasks are assigned.

Click 'Select' next to the appropriate row to switch to a different user profile.



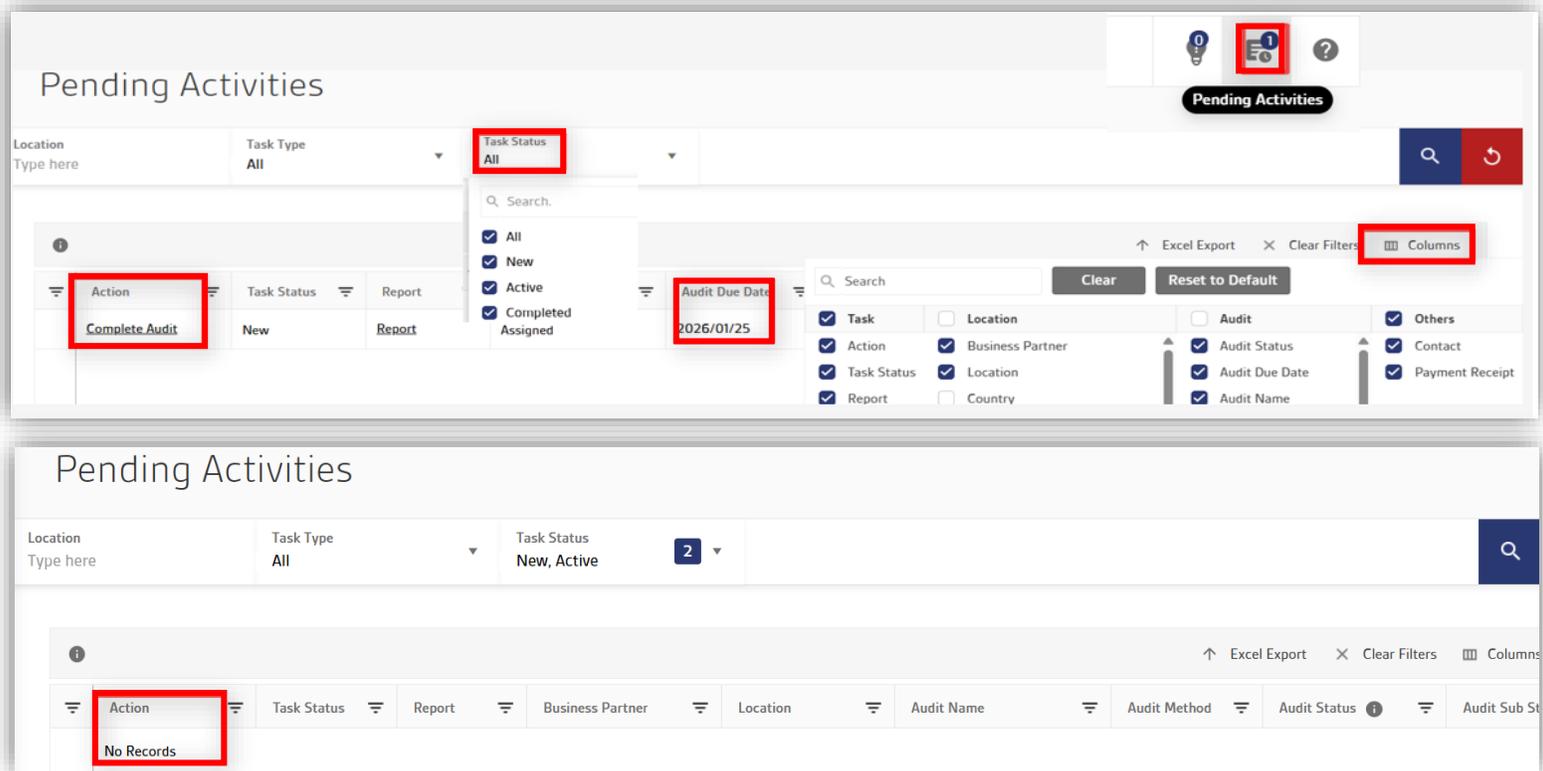
Actions Required	Corporate Member	Company	Location	Country	User Role
Select	SCAN - Supplier Compliance -	Test - ABC	Test - ABC	India	Business Partner - User
Select	SCAN - Supplier Compliance -	Test Factory	Test Factory	India	Business Partner - User
Select	SCAN - Supplier Compliance -	Test Location 11	TEST LOCATION 11	China	Business Partner - User

Pending Activities

The Pending Activities page provides an overview of items that require action from the Business Partner.

In this section, we will review:

- How to access pending activities
- What items appear in pending activities
- How to view items within pending activities



The top screenshot shows the 'Pending Activities' page with the following elements highlighted in red:

- The 'Pending Activities' icon in the top navigation bar.
- The 'Task Status' dropdown menu set to 'All'.
- The 'Action' column header and the 'Complete Audit' button.
- The 'Audit Due Date' column header and the date '2026/01/25'.
- The 'Columns' button in the top right of the grid.

The bottom screenshot shows the 'Pending Activities' page with the following elements highlighted in red:

- The 'Action' column header and the 'No Records' message.

Select Pending Activities from the top Bar to display a grid of all New, Active, and Completed activities that have been assigned, along with their due date.

Tasks Assigned may include:

- Complete Audit
- Complete CAPA

To complete an action, click the Task Assigned (located in the Action Column) to complete the assigned activity.

To view additional columns in the pending activities grid, click '**Columns**' towards the right side of the Screen.

Select the additional columns to add

View completed activities by changing the task status dropdown

Note:

The Pending Activities page icon will also display how many action items there are before and after selecting this page.

Completing an Audit

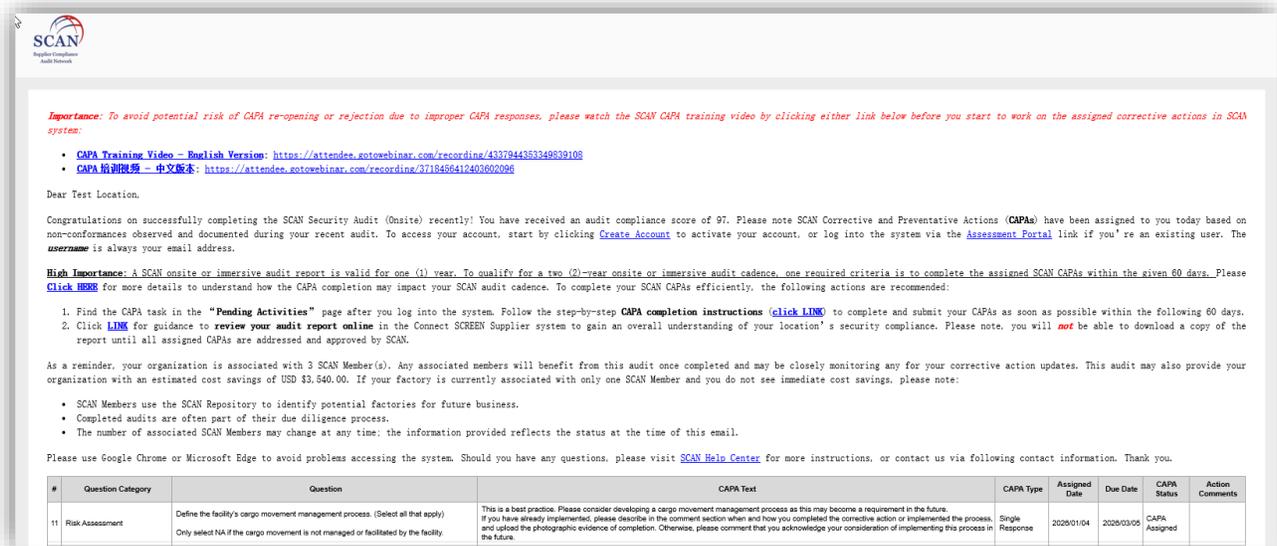
This portion of the presentation will reflect what it is like to complete an audit from the perspectives **of a Business Partner**.

In this section we will review:

- Logging into the BSI Connect SCREEN
- Completing an Audit Online
- Responding to CAPAs

Notification to Business Partners

CAPA Notification to Business Partners



Importance: To avoid potential risk of CAPA re-opening or rejection due to improper CAPA responses, please watch the SCAN CAPA training video by clicking either link below before you start to work on the assigned corrective actions in SCAN system:

- **CAPA Training Video – English Version:** <https://attendee.gotowebinar.com/recording/4537944583349839108>
- **CAPA 培训视频 – 中文版本:** <https://attendee.gotowebinar.com/recording/2718456412403802096>

Dear Test Location,

Congratulations on successfully completing the SCAN Security Audit (Onsite) recently! You have received an audit compliance score of 97. Please note SCAN Corrective and Preventative Actions (CAPAs) have been assigned to you today based on non-conformances observed and documented during your recent audit. To access your account, start by clicking [Create Account](#) to activate your account, or log into the system via the [Assessment Portal](#) link if you're an existing user. The **username** is always your email address.

High Importance: A SCAN onsite or immersive audit report is valid for one (1) year. To qualify for a two (2)-year onsite or immersive audit cadence, one required criteria is to complete the assigned SCAN CAPAs within the given 60 days. Please [Click HERE](#) for more details to understand how the CAPA completion may impact your SCAN audit cadence. To complete your SCAN CAPAs efficiently, the following actions are recommended:

1. Find the CAPA task in the "Pending Activities" page after you log into the system. Follow the step-by-step **CAPA completion instructions** ([click LINK](#)) to complete and submit your CAPAs as soon as possible within the following 60 days.
2. Click [LINK](#) for guidance to **review your audit report online** in the Connect SCREEN Supplier system to gain an overall understanding of your location's security compliance. Please note, you will **not** be able to download a copy of the report until all assigned CAPAs are addressed and approved by SCAN.

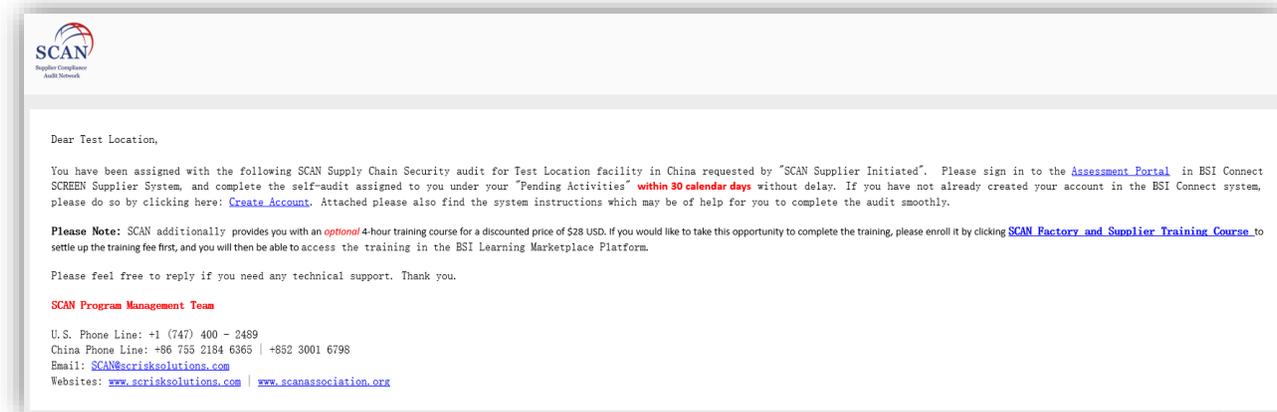
As a reminder, your organization is associated with 3 SCAN Member(s). Any associated members will benefit from this audit once completed and may be closely monitoring any for your corrective action updates. This audit may also provide your organization with an estimated cost savings of USD \$3,540.00. If your factory is currently associated with only one SCAN Member and you do not see immediate cost savings, please note:

- SCAN Members use the SCAN Repository to identify potential factories for future business.
- Completed audits are often part of their due diligence process.
- The number of associated SCAN Members may change at any time; the information provided reflects the status at the time of this email.

Please use Google Chrome or Microsoft Edge to avoid problems accessing the system. Should you have any questions, please visit [SCAN Help Center](#) for more instructions, or contact us via following contact information. Thank you.

#	Question Category	Question	CAPA Text	CAPA Type	Assigned Date	Due Date	CAPA Status	Action Comments
11	Risk Assessment	Define the facility's cargo movement management process. (Select all that apply) Only select NA if the cargo movement is not managed or facilitated by the facility.	This is a best practice. Please consider developing a cargo movement management process as this may become a requirement in the future. If you have already implemented, please describe in the comment section when and how you completed the corrective action or implemented the process, and upload the photographic evidence of completion. Otherwise, please comment that you acknowledge your consideration of implementing this process in the future.	Single Response	2020/01/04	2020/03/04	CAPA Assigned	

Complete Self-Audit Notification to Business Partners



Dear Test Location,

You have been assigned with the following SCAN Supply Chain Security audit for Test Location facility in China requested by "SCAN Supplier Initiated". Please sign in to the [Assessment Portal](#) in BSI Connect SCREEN Supplier System, and complete the self-audit assigned to you under your "Pending Activities" **within 30 calendar days** without delay. If you have not already created your account in the BSI Connect system, please do so by clicking here: [Create Account](#). Attached please also find the system instructions which may be of help for you to complete the audit smoothly.

Please Note: SCAN additionally provides you with an *optional* 4-hour training course for a discounted price of \$28 USD. If you would like to take this opportunity to complete the training, please enroll it by clicking [SCAN Factory and Supplier Training Course](#) to settle up the training fee first, and you will then be able to access the training in the BSI Learning Marketplace Platform.

Please feel free to reply if you need any technical support. Thank you.

SCAN Program Management Team

U. S. Phone Line: +1 (747) 400 - 2489
 China Phone Line: +86 755 2184 6365 | +852 3001 6798
 Email: SCAN@scriskolutions.com
 Websites: www.scriskolutions.com | www.scanassociation.org

The Business Partners' first interaction with the BSI Connect SCREEN will be a notification email. This email will welcome the partner to the system, invite them to create a new account, and advise them that they have a pending task to complete.

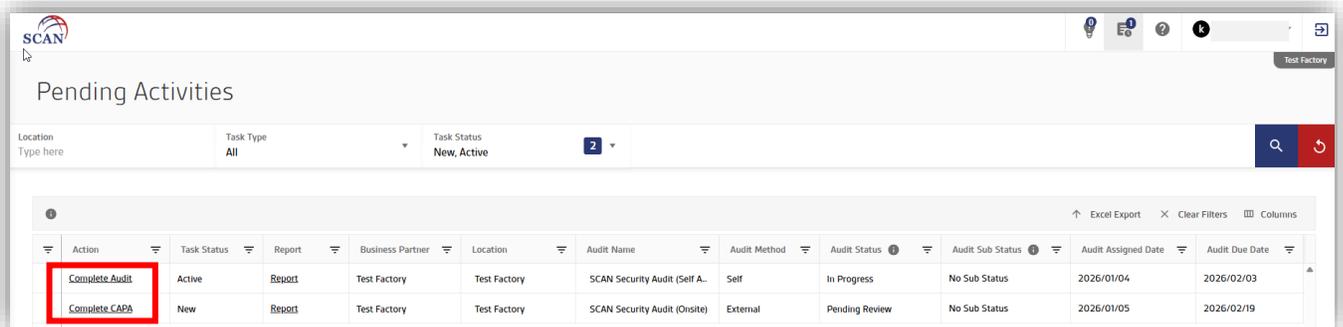
By clicking Create Account, the business partner will be prompted to create login credentials to access the system.

If the partner already has an active account, they enter the password in the login page of the BSI Connect SCREEN.

An active partner does not need to use the links in the email received; they can also go directly to the web browser and log in.

Pending Activities: Business Partner

Pending Activities: Business Partner (Complete CAPA / Audit)



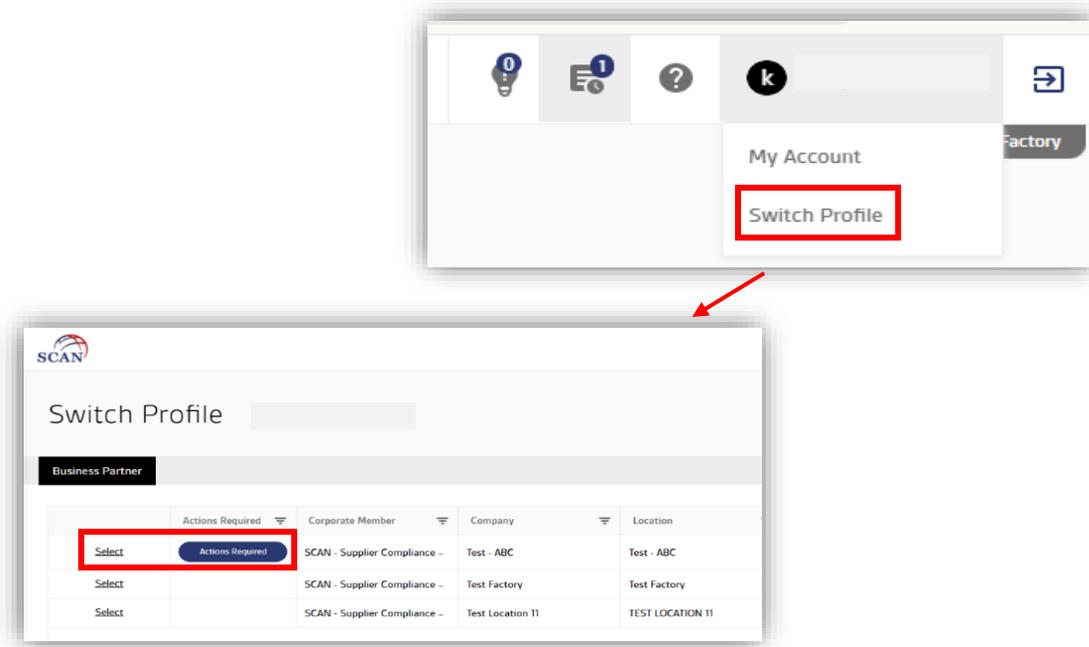
Action	Task Status	Report	Business Partner	Location	Audit Name	Audit Method	Audit Status	Audit Sub Status	Audit Assigned Date	Audit Due Date
Complete Audit	Active	Report	Test Factory	Test Factory	SCAN Security Audit (Self A...	Self	In Progress	No Sub Status	2026/01/04	2026/02/03
Complete CAPA	New	Report	Test Factory	Test Factory	SCAN Security Audit (Onsite)	External	Pending Review	No Sub Status	2026/01/05	2026/02/19

Once logged in to the Assessment Portal, the business partner will see the assigned CAPA/Audit under their Pending Activities.

The partner will **Click** the **Complete CAPA/Audit** hyperlink to begin the CAPA/Audit completion process. Any CAPA or Audit assigned tasks will appear here.

If no items have been assigned, then the grid will be empty.

If the business partner does not see the assigned task under their pending activities, they may also likely have access to multiple user accounts in the system. In this case, they will need to switch their user profile.



Once logged in to the Assessment Portal, the business partner will see the assigned audit under their Pending Activities.

Click the **Complete CAPA/Audit** hyperlink to begin the CAPA/Audit completion process.

Via Online Browser – Location Information

The first stage of completing the audit will be filling out the location information.

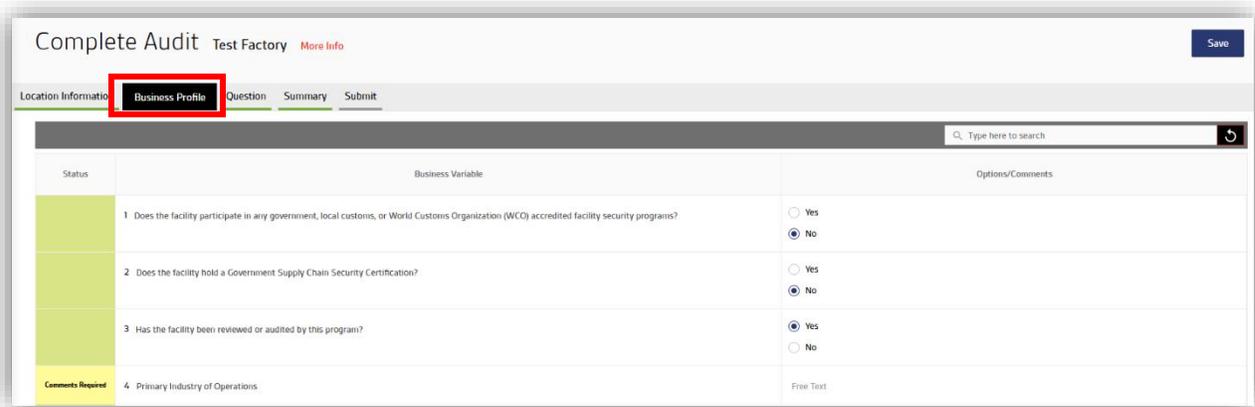
The screenshot shows the 'Complete Audit' form for 'Test Factory'. The 'Location Information' tab is selected and highlighted with a red box. A 'Save' button in the top right corner is also highlighted with a red box. The form contains the following fields:

- Company Info:** Company Location Name (Test Factory), Business Type (Select).
- Address:** Address Line 1 (Pipeline Road), Address Line 2 (Devasandra, Pipeline Road), Address Line 3 (Type here), City (Bengaluru/Bengaluru), State/Province (Karnataka).
- Postal Code:** 560054, Country (India), Phone 1 (917259285224), Other Phone (Type here).
- Geolocation:** See on the Map, Latitude (13.04), Longitude (77.56).
- SCAN ID:** SCAN ID (INQJG15131TE).
- Custom Fields:** Point of Contact Name (AbdulAzeez), Point of Contact Email (abdulazeerasha05@gmail.com).

This Location Information page will populate the user based on the company details that exist in the system

All information in the gray sections cannot be modified. Only SCAN has permission to make modifications. Once/If all fields have been filled out, click Save in the upper right corner to move to the next section.

Via Online Browser – Business Profile



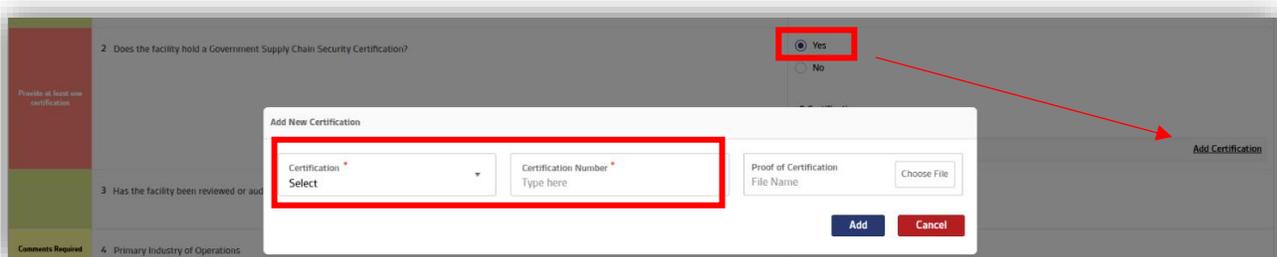
Status	Business Variable	Options/Comments
	1 Does the facility participate in any government, local customs, or World Customs Organization (WCO) accredited facility security programs?	<input type="radio"/> Yes <input checked="" type="radio"/> No
	2 Does the facility hold a Government Supply Chain Security Certification?	<input type="radio"/> Yes <input checked="" type="radio"/> No
	3 Has the facility been reviewed or audited by this program?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Comments Required	4 Primary Industry of Operations	Free Text

Complete the Business Variables information

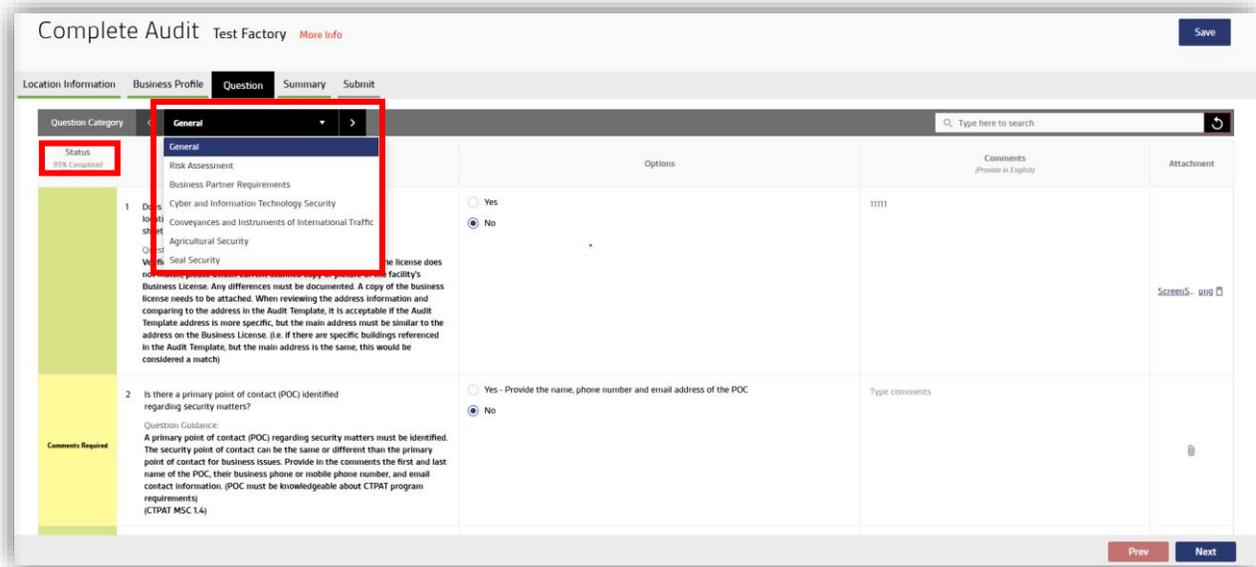
Any questions with a yellow square on the left still require action and will indicate what's missing. Once/ If all fields have been filled out, click Save to move to the next section.

Business Profile Certifications

In the Business Profile section, there will typically be a certification question. If "Yes" was selected, click **"Add Certification"** in the lower right corner of the comment section. The certified program from the dropdown list must be selected, a certification number must be provided, and potentially attach a copy of their certificate as evidence.



Via Online Browser - Audit Questions



Once the Location Information and Business Profile Variables have been completed, the audit questions may be answered.

The drop-down menu provides the ability to jump between categories

The completion percentage on the top left will show the progress of the audit

All questions with a yellow status square to the left must be completed; these squares will indicate what is missing from the question.

All questions with a green status square to the left are complete and do not require further action.

When all questions and categories have been answered, AND the completion percentage reflects 100%, click Save to move to the next section.

Recommendation:

Save audit responses as frequently as possible. Ensure that each question category is completely filled out before saving and advancing forward.

Attachment Requirement

Attachment can always be provided even when not required.

You may provide a maximum of one attachment per question. If you need to add more than one attachment or image for a question, Zip them as one single file.

The size of the attachment should not exceed 20MB. We recommend limiting the size of the image files to below 250 KB and max resolution to 1280 x 720 for faster upload.

Acceptable Attachment Types	
Microsoft Word 1997-2003	.doc
Microsoft Word 2004 and newer	.docx
Microsoft Excel 1997-2003	.xls
Microsoft Excel 2004 and newer	.xlsx
Adobe Reader	.pdf
JPEG Image	.jpg or .jpeg
Portable Network Graphics Image	.png
Graphics Interchange Format Image	.gif
Bitmap Image	.bmp
Zip File	.zip
Text File	.txt

Via Online Browser – Summary

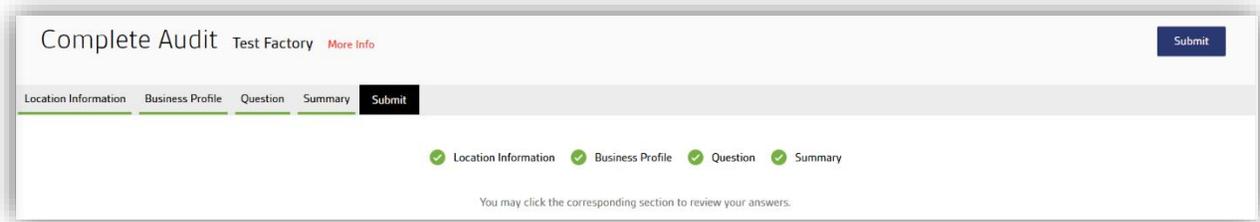
Status	Summary	Comments	Attachment
68% Completed (2 of 3)	1 Executive overview of the effectiveness of the security practices in place at the facility audited	11	
Comments Required	2 Any security short comings or weaknesses identified during the audit (not called out directly within the audit questions provided)	Type comments	

Once all questions in the summary have been answered, AND the completion percentage reflects 100%, click Save to move to the next section.

Via Online Browser – Audit Payment

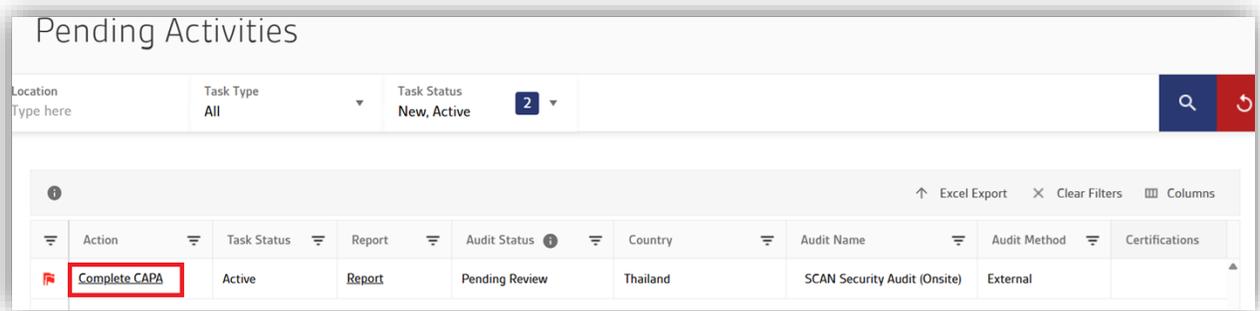
Once the Location Information, Business Profile, Question, and Summary are completed, you will see the payment page:

Once your audit has been filled out, a payment section will appear prior to the Submit button becoming available. Click the "PayPal" button towards the bottom of your screen and fill out all of the required fields in the pop-up window that appears. For more detailed PayPal payment steps, please click this [link](#)



Once you have completed your payment, you will need to return to the Connect SCREEN system and click **“Submit”** at the top right of the page to submit the audit.

Responding to Corrective & Preventative Actions (CAPAs)



If CAPAs are assigned, another email will notify the Business Partner.

The notification email will include:

- The original question
- CAPA Text
- CAPA Due Date
- Action Comments

Once a CAPA notification is received, a link will also be provided within the email, allowing Business Partner to log back into the system and navigate to your Pending Activities.

When completing CAPAs, Business Partners will only be able to view responses to the Corrective Actions they have received

The CAPA completion page will display:

- Questions
- CAPA
- Reopen Comments (SCAN's Response to the Business Partner-Submitted CAPA)
- Comments (Previous Response Answer Provided by Business Partner)
- CAPA Guidance
- Options
- Attachment
- Previous Response
- Select to Submit

CAPA Tips

1. Entering any key words of the question category/ text, or options in “**Type Here**” field will take you to any CAPA you want to work on.
2. Click on right-arrow next to the question category will go to CAPA questions for next category.
3. “**Due**” refers to the CAPA due date, or deadline for CAPA submission.
4. Click on “**Timer**” icon, a small window will pop out showing the previous response, which contains the original selection(s) (*6) and comments provided by the auditor (*7).
5. Any questions with a yellow square on the left include required action and will indicate what’s missing.

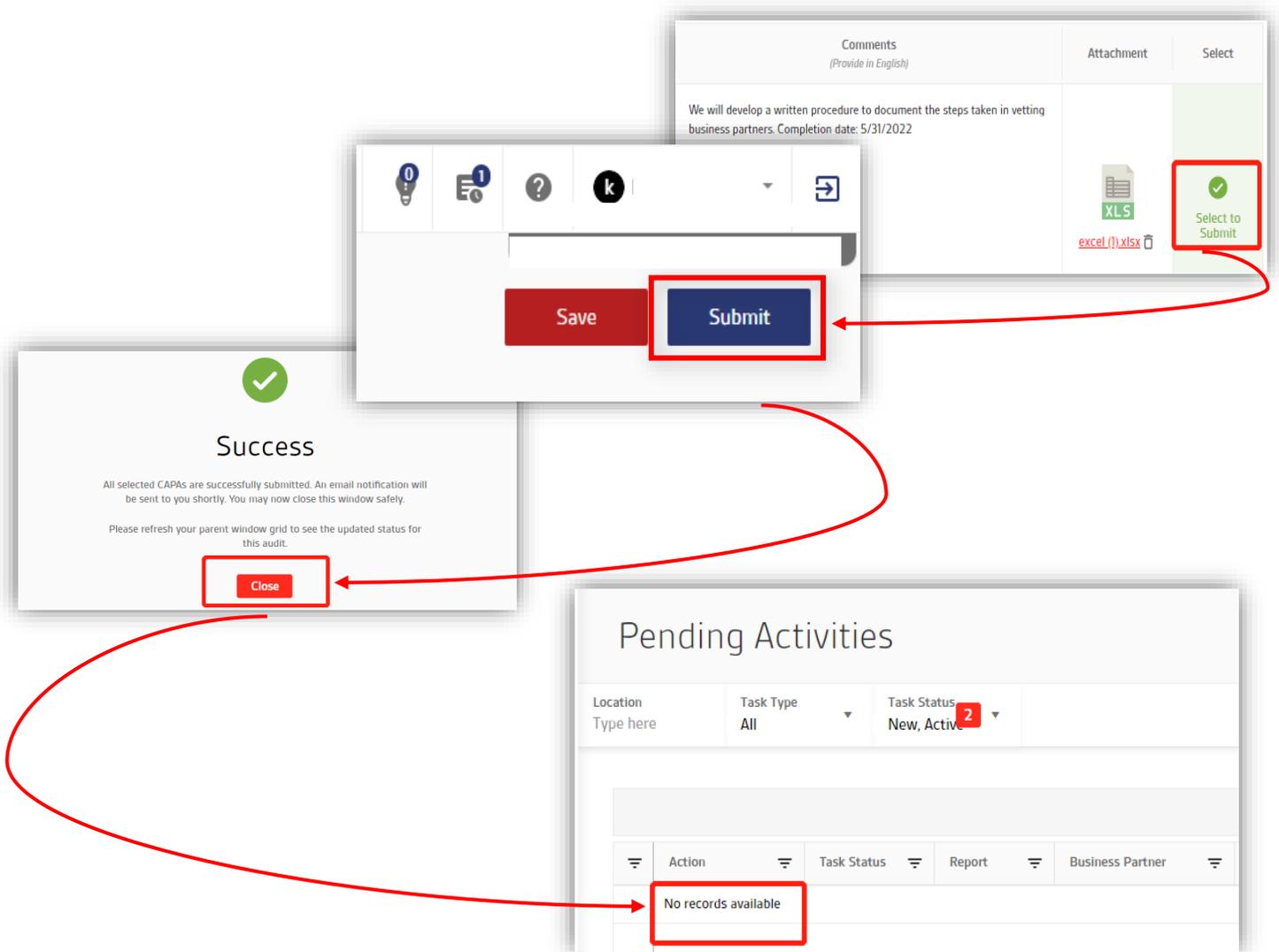
Note: Attachment should not exceed 20 MB in size, please click [here](#) for more details.

The screenshot shows a CAPA question interface. At the top right are 'Save' and 'Submit' buttons. Below is a search bar with 'Type here' and a 'Question Category' dropdown set to 'Risk Assessment'. The main content area shows a question: 'Is the facility risk assessment shared with business partners and contractors?'. It includes fields for 'Assigned' (2025/10/13), 'Due' (2025/12/12), and 'Status' (CAPA In Progress). A 'Timer' icon is next to the question. The question text includes CAPA instructions and a 'Reopen Comments' section. A yellow square on the left indicates 'Comments Required'. A 'CAPA Guidance' section is also present. On the right, there are radio button options: 'Already implemented', 'Will implement' (selected), and 'Will not implement/ will not comply with corrective action request'. There is a 'Comments' field and an 'Attachment' section with an 'Add Attachment' button and a 'Select to Submit' button.

The 'Previous Response' window shows a table with columns for 'Audit/CAPA', 'Options', 'Comments', and 'Attachment'. The table contains two rows of data. The first row shows a response to the question 'Is the facility risk assessment shared with business partners and contractors?'. The 'Assigned' date is 2025/08/20, 'Due' is 2025/09/30, and 'Submitted' is 2025/10/07. The 'Options' column shows 'No' selected. The 'Comments' column contains the text: 'It was noted that the facility risk assessment was not shared with business partners and contractors.' The 'Attachment' column is empty. The second row shows a response to the same question with 'Assigned' 2025/10/13, 'Due' 2025/09/30, and 'Submitted' 2025/10/07. The 'Options' column shows 'Will implement' selected. The 'Comments' column contains: 'Will conclude the risk assessment report to the suppliers. Completion date : 15 November 2025'. The 'Attachment' column is empty. A 'Reopen Comments' section is visible at the bottom of the table.

CAPA Submission

- Once all questions with green squares, business partner will be able to submit the CAPAs.
- Click on **"Select to Submit"** on the right to light up the **"Submit"** button, keep clicking on **"Submit"**, and **"Close"** in the new page to complete the submission.
- After submitting CAPAs, there will be no task for this audit in the **"Pending Activities"** page.
- Business partner will receive an email confirming that the CAPAs have been completed and you can log back to the system to review your current version report.

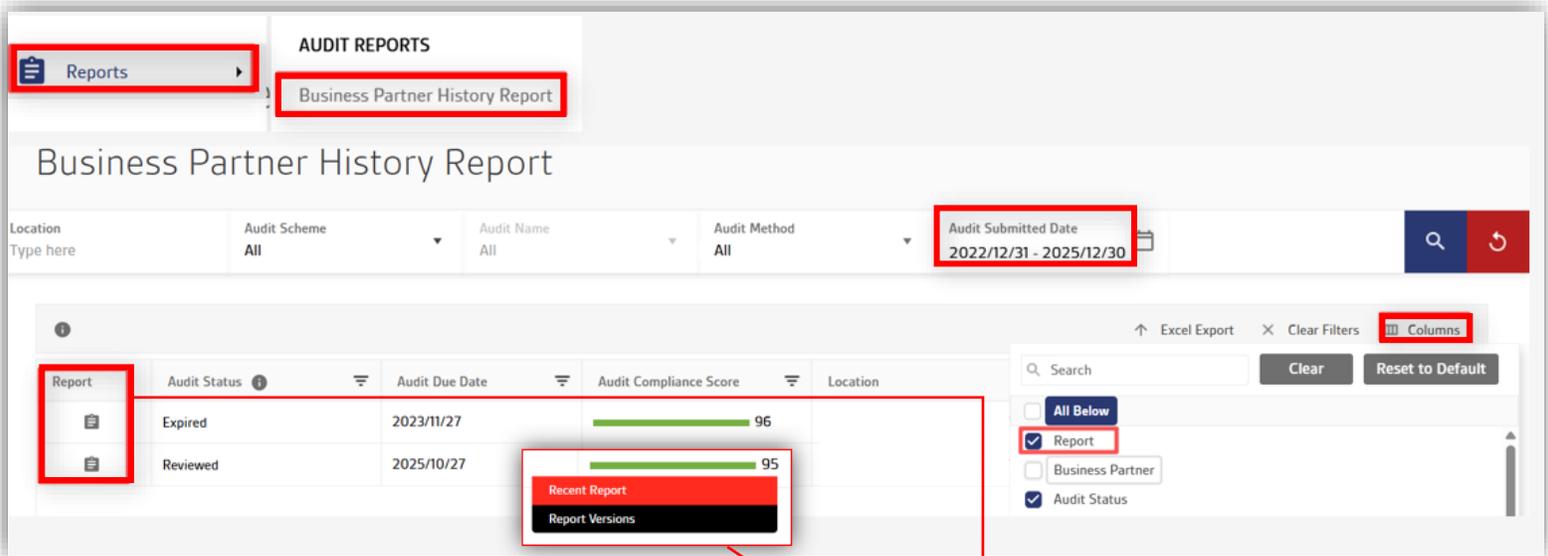


Audit Reports

This training portion will focus on the reports available for previously completed audits.

In this section, we will review **how to run and access a report**.

Note: If the CAPAs are not reviewed and approved by SCAN, you will not be able to download a copy of the PDF report from the system.



The screenshot shows the 'AUDIT REPORTS' section with a 'Business Partner History Report' selected. The 'Audit Submitted Date' filter is set to '2022/12/31 - 2025/12/30'. A table lists reports with columns for 'Report', 'Audit Status', 'Audit Due Date', 'Audit Compliance Score', and 'Location'. A context menu is open over the 'Report' column, showing options for 'Recent Report' and 'Report Versions'. The 'Columns' panel on the right has 'Report' selected.

Report	Audit Status	Audit Due Date	Audit Compliance Score	Location
	Expired	2023/11/27	96	
	Reviewed	2025/10/27	95	

Navigate to the Business Partner History Report page by selecting the clipboard from the left ribbon

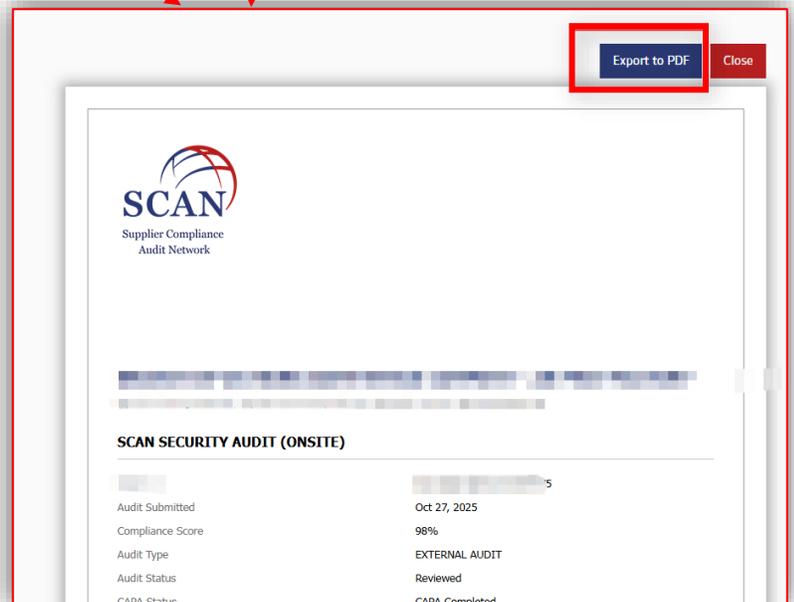
You may select from the filters at the top to find a specific audit or **click** magnifying glass icon "Search" to view all.

Ensure that "Report" is selected in the Columns section, then **click** the "Report" button to review and download the completed audit report.

Or you can **right-click** on the audit row and select **"Recent Report"** to view and download the completed audit report.

The report will populate in a new browser tab. You may download it to PDF and save for your records.

If the report is submitted 3 years ago, click on **"Audit Submitted Date"** field, clear the date range, and search again.



The screenshot shows a PDF viewer for a 'SCAN SECURITY AUDIT (ONSITE)'. The SCAN logo is at the top left. The audit details are as follows:

Audit Submitted	Oct 27, 2025
Compliance Score	98%
Audit Type	EXTERNAL AUDIT
Audit Status	Reviewed
CAPA Status	CAPA Completed

An 'Export to PDF' button is visible in the top right corner of the viewer.

Report Versions Download

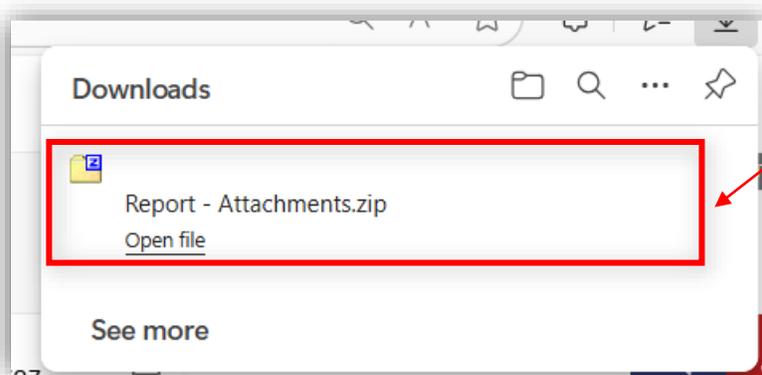
For every CAPA submission, the system initiates a report. To track revisions or compare updates, follow these steps:

- Put the cursor in any area of the search result row and **right-click** to trigger the report options
- Click on **"Report Versions"** to review all report versions.
- This example shows the initial audit as well as the audit after CAPAs. The top version is the final report with CAPA included, and the last version is the original report.
- Click the icon in **"Location Audit Report"** column to view report online.
- Click the icon in **"Attachment"** column to download a zip file which contains a copy of the needed report.

Location	Audit Name	Audit Status	Audit Assigned Date
Penny Test 03092022	SCAN Security Audit	Audit Reviewed	2022/04/20

Recent Report
Report Versions

Compliance Score	Report Number	Report Generated Date	Location Audit Report	Attachment
50 %	EA-2022-04-0002-CAPA-V5	2022/04/21 15:00:11		
50 %	EA-2022-04-0002-CAPA-V4	2022/04/20 09:14:37		
0 %	EA-2022-04-0002-CAPA-V3	2022/04/20 08:45:45		
0 %	EA-2022-04-0002-CAPA-V2	2022/04/20 08:19:51		
0 %	EA-2022-04-0002	2022/04/20 07:31:01		



Mobility

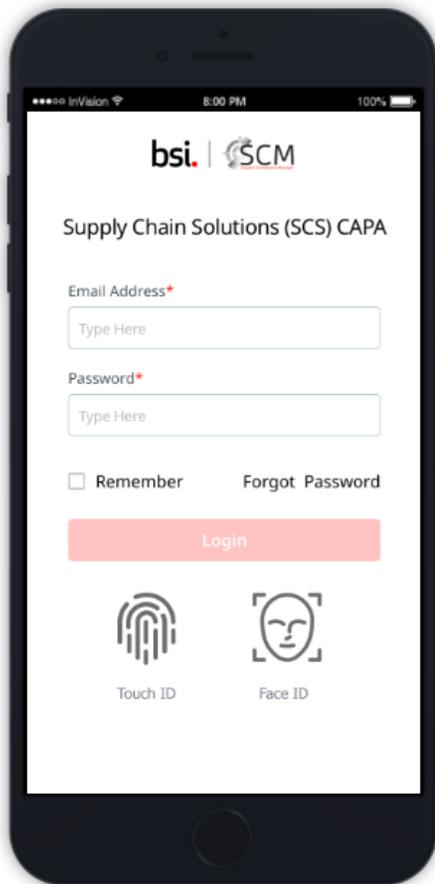
The Connect SCREEN Mobile application is available for download in iOS and Google app stores.

Access The Mobile App

You can download the BSI Connect SCREEN app by selecting the two shared links or navigating directly to the Apple App Store or the Google Play Store.

Once installed, sign into your account with the same credentials used via an online browser.

Face ID and Touch ID are both available sign-in options afterward.

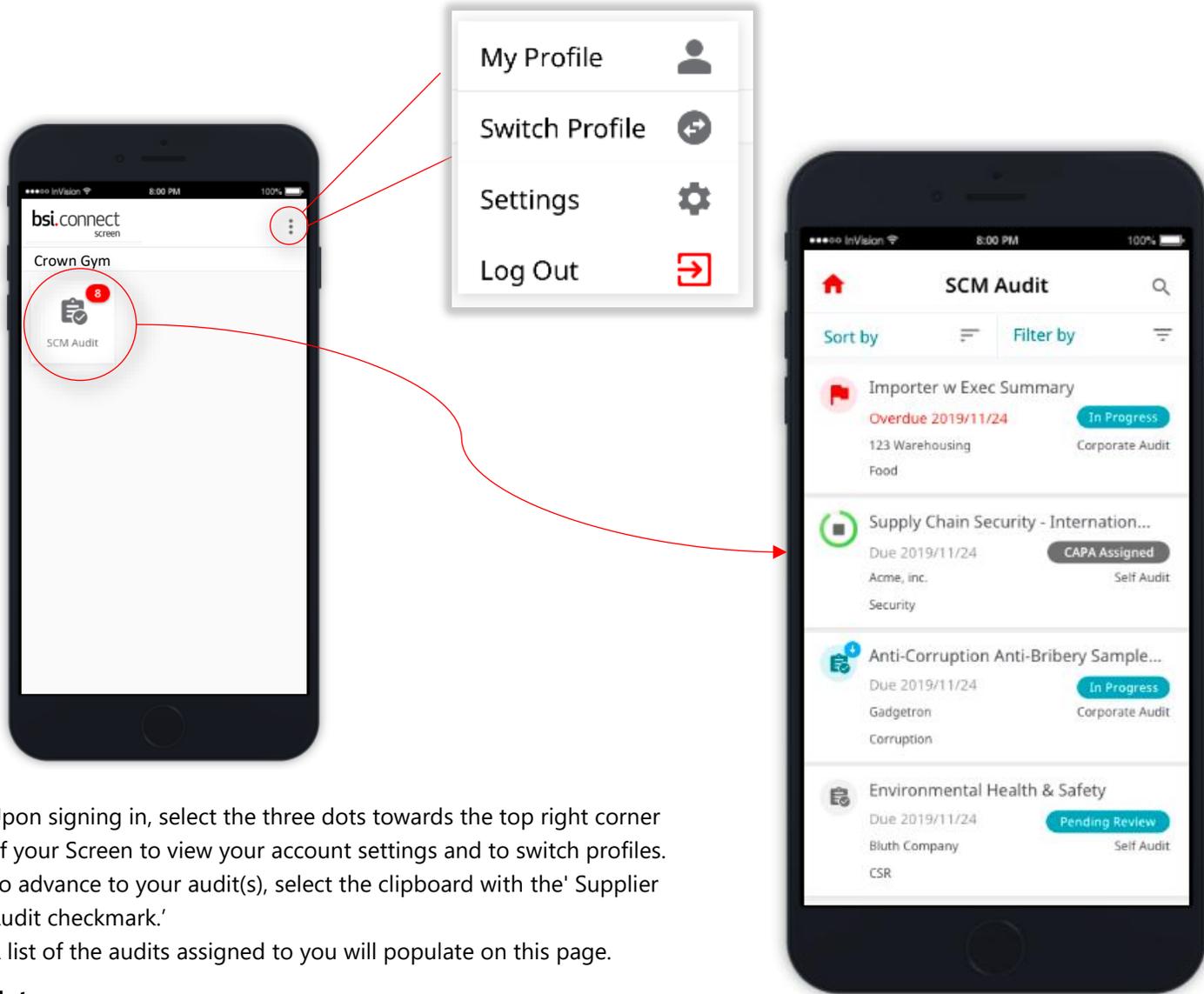


<https://apps.apple.com/us/app/bsi-connect-Screen/id1534700384>

<https://play.google.com/store/apps/details?id=com.bsi.scs>



Loading Audits



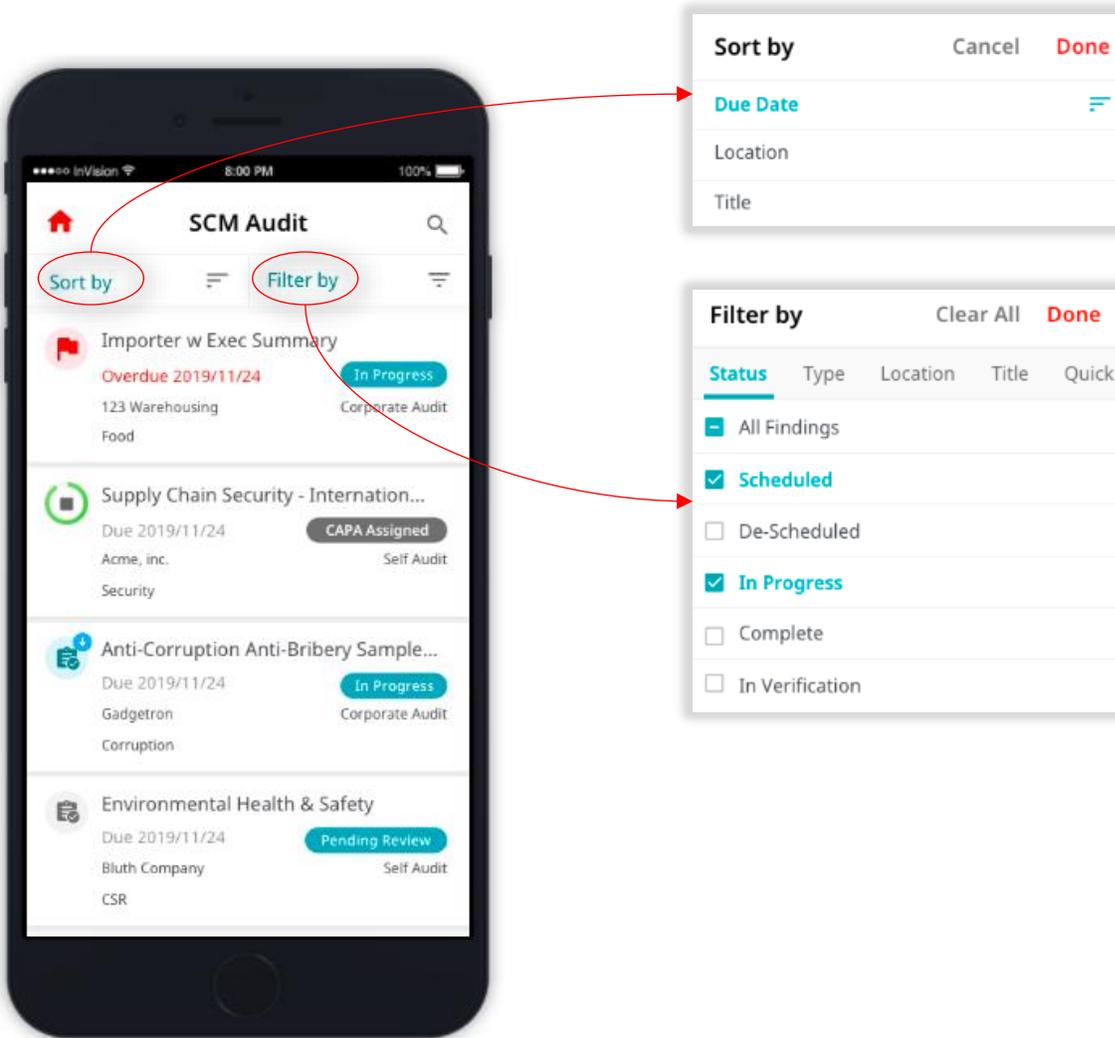
Upon signing in, select the three dots towards the top right corner of your Screen to view your account settings and to switch profiles. To advance to your audit(s), select the clipboard with the ' Supplier Audit checkmark.'

A list of the audits assigned to you will populate on this page.

Note:

At this time, the mobile app only supports audit completion.

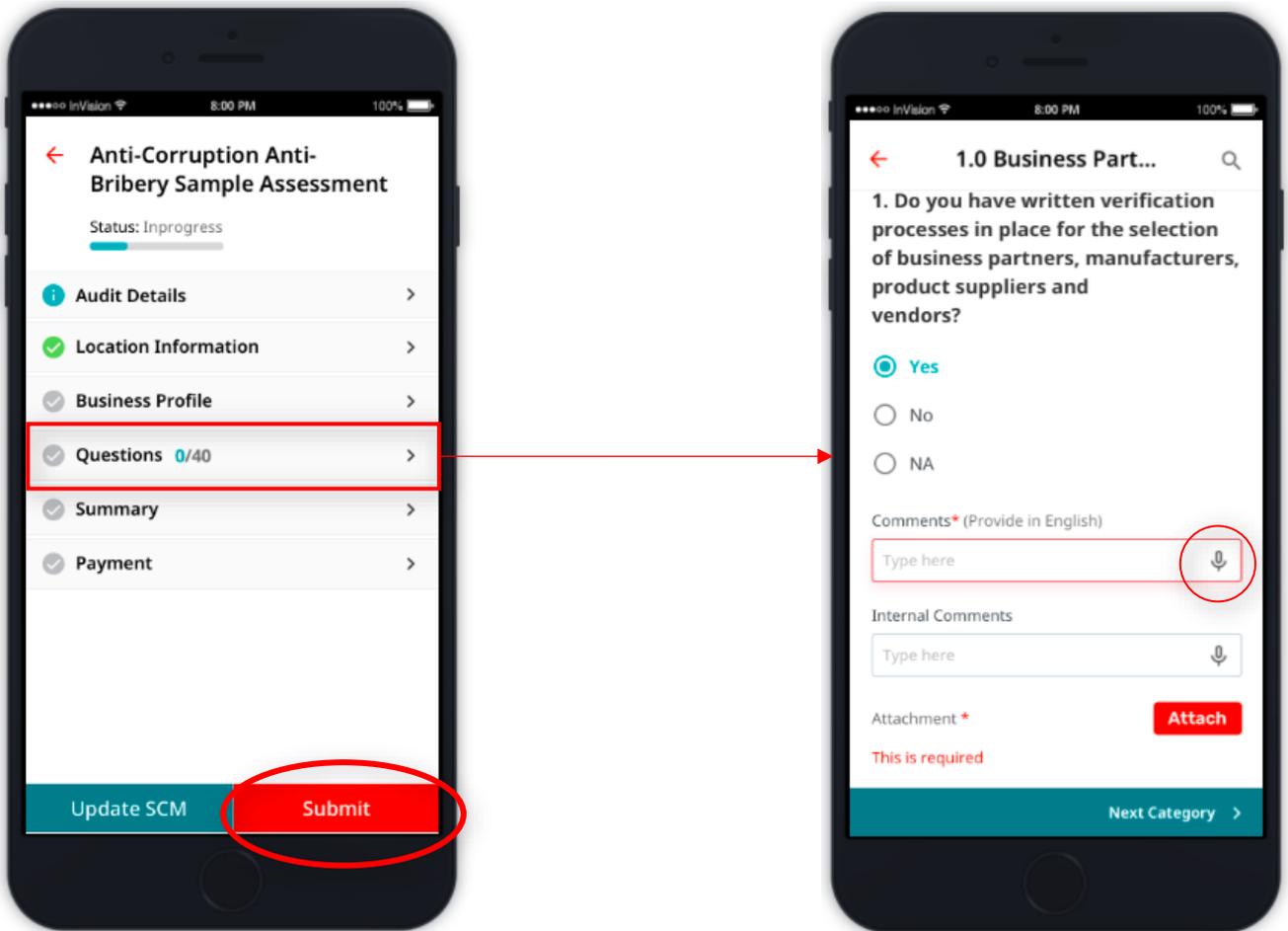
Sort and Filter



Select 'Sort by' to arrange the audits displayed on your Screen using the Due Date, Location, Title, and more.

Select 'Filter by' to arrange the audits displayed on your Screen using the Audit Status and more.

Completing The Audit



The menu options within the audit will mirror the same options available on an online browser:

- Location Information
- Business Profile
- Questions
- Summary

Select the area that you would like to complete and proceed by filling out the required fields.

Select Submit once finished.

Comments can be captured via free text or voice recording tools.

Training Sources and Contact Information

Training Sources

SCAN has invested in resources that are intended to create a more efficient line of communication between our team and yours. We have created an interactive resource, in which all of our BSI Connect SCREEN training materials (documents, training aids, mini videos, etc.) are easily accessible to you.

The guide includes articles as following, the Help Center will strengthen your understanding and confidence in our system. As your knowledge of our system increases, so will your skills. Developing your BSI Connect SCREEN proficiency will ultimately lead to improved supply chain management.

- [Guidance on How to Complete SCAN CAPA](#)
- [SCAN Security Audit Cadence and Report Expiration Date](#)
- [How to Apply for a SCAN Audit](#)
- [PayPal Payment Guidance for SCAN Self-Assessment](#)
- [SCAN Factory and Supplier Training Registration Guide](#)
- [How to Complete SCAN Self-Audit/ CAPA in Connect Screen System](#)
- [SCAN Audit Workflow](#)
- [How to Select Language Preferences](#)
- [SCAN Security Audit: CAPA Process and Timeline](#)
- [SCAN: Answer Bot and Live Chat](#)
- [SCAN: Review and Download SCAN Report](#)
- [Cannot Find CAPA Task in Connect SCREEN](#)
- [SCAN: How To Create Account in Connect SCREEN](#)



Click the link above to be directed to the Help Center

Contact Information



SCAN Customer Service Contact

Email: SCAN@scriskolutions.com

SCAN APAC Hotline: +852 3001 6798

SCAN U.S. Hotline: +1 (747)-400-2489

Website: <https://scanassociation.org/>